



**Frequently Asked Questions  
# 21  
6 October, 2004**

Model	Question	Solution
TM8100	TM8100 Software V2.68 field option error.	The 'Hookswitch Monitor Overrides' and 'Monitors Overrides' fields in the Networks>Basic Settings>Receiver Monitoring page show 'Call Mute' and 'No Mute' as the options. 'No Mute' is the same as 'All Mutes' as in previous versions. It will be corrected in a future release.
TM8100	TM8100 used to replace an existing T2000 locks-up and requires restarting.	The TM8100 installation must use the Mic clip supplied in the TM8100 installation kit. T2000 Mic clips can cause problems with Hookswitch operation.
TM8100	TM8100 used to replace and existing T2000 blows Ext speaker.	The TM8100 has 10W audio output to an Extension speaker. The standard T2000 Ext speaker is only rated at 4W to suit the T2000 output. Use of the TM8100 High Power speaker is required.